



FOR IMMEDIATE RELEASE

## Norfolk Southern, BLET, SMART-TD, and FRA sign landmark C3RS safety agreement

*Joint pilot program encourages railroaders to confidentially report safety concerns*

**ATLANTA, February 15, 2024** – Norfolk Southern Corporation (NYSE: NSC), the Brotherhood of Locomotive Engineers and Trainmen (BLET), and the International Association of Sheet Metal, Air, Rail and Transportation Workers – Transportation Division (SMART-TD), along with the Federal Railroad Administration (FRA), signed an agreement Thursday to participate in the FRA’s Confidential Close Call Reporting System (C3RS).

The signing ceremony was held at the Atlanta offices of the U.S. Department of Transportation. With attendees from Norfolk Southern, union, and FRA leadership, the ceremony officially kicked off the one-year partnership.



BLET union leaders, Norfolk Southern President & CEO Alan Shaw, and FRA Administrator Amit Bose.



SMART-TD union leaders, Norfolk Southern President & CEO Alan Shaw, and FRA Administrator Amit Bose.

Norfolk Southern is the [only Class I railroad](#) participant in the program, which [the company committed](#) to in 2023. As part of the C3RS pilot program, covered Norfolk Southern employees can report safety concerns confidentially.

Railroaders at the company’s Atlanta; Elkhart, Indiana; and Roanoke, Virginia locations will participate in the pilot. Reports will be reviewed by a joint committee composed of

Norfolk Southern and labor representatives, who will identify and implement safety improvements with the FRA's guidance.

###

### **About Norfolk Southern**

Since 1827, Norfolk Southern Corporation (NYSE: NSC) and its predecessor companies have safely moved the goods and materials that drive the U.S. economy. Today, it operates a customer-centric and operations-driven freight transportation network. Committed to furthering sustainability, Norfolk Southern helps its customers avoid approximately 15 million tons of yearly carbon emissions by shipping via rail. Its dedicated team members deliver more than 7 million carloads annually, from agriculture to consumer goods, and Norfolk Southern originates more automotive traffic than any other Class I Railroad. Norfolk Southern also has the most extensive intermodal network in the eastern U.S. It serves a majority of the country's population and manufacturing base, with connections to every major container port on the Atlantic coast as well as to major ports in the Gulf of Mexico and Great Lakes. Learn more by visiting [www.NorfolkSouthern.com](http://www.NorfolkSouthern.com).

Media Inquiries:  
[Media Relations](#)

### **About the BLET**

The Brotherhood of Locomotive Engineers and Trainmen represents nearly 51,500 professional locomotive engineers and trainmen throughout the United States employed in both freight and passenger rail. Founded in 1863, BLET is the oldest union in the United States. The BLET also is the founding member of the Rail Conference, International Brotherhood of Teamsters. For more information visit the union's website at [www.BLET.org](http://www.BLET.org).

BLET Media Inquiries: [Jamie Horwitz 202-549-4921](#)

### **About SMART-TD**

SMART Transportation Division is comprised of approximately 125,000 active and retired members who work in a variety of different crafts in the transportation industry. These crafts include employees on every Class I railroad, Amtrak, many shortline railroads, bus and mass transit employees and airport personnel. More information about the union is available at [www.smart-union.org](http://www.smart-union.org).

SMART-TD Media Inquiries: [Ben Nagy](#)